

# Resident Questions for Housing Area Panel

Reference: C3.4

<b>Question Title</b>	Scaffolding
<b>Date question raised</b>	19/12/2022
<b>Week of Area Panel</b>	13/2/2023
<b>Area in city</b>	Central
<b>Star rating applied by residents</b>	3 stars – city wide
<b>Deadline for officer response</b>	9am on 19 <sup>th</sup> January
<b>Name of officer responding</b>	Grant Ritchie
<b>Officer job title</b>	Head of Housing Repairs and Maintenance

## Resident Question

<b>Issue:</b>	The Council should ensure that scaffolding is erected for the minimum amount of time necessary to do the work.
<b>Background:</b>	Scaffolding often stays up for many months, often when work is not being done or has been completed. There have been recent examples of this at Sylvan Hall, but it is an on-going problem across the city. Scaffolding can obstruct light and access – residents' quality of life should not be secondary to the convenience of scaffolding companies.
<b>Action requested:</b>	Ask for a report on: <ol style="list-style-type: none"> <li>Why is scaffolding kept up when it is not necessary?</li> <li>Are the Council paying for this?</li> <li>What action does the Council take to ensure scaffolding is only erected for the minimum time? Do contracts have penalties for a violation of this?</li> </ol>

## Officer Response

<b>Officer contact details:</b>	Grant Ritchie
<b>Officer Response:</b>	Thank you for your question. I acknowledge that scaffold can stay up for a longer period than is necessary. We will request that a scaffold is erected two weeks before a repair is scheduled to be undertaken. Sometimes it is necessary to change the repair date which can lead to the scaffolding being in place for a longer period. There are also occasions when the extent of the repair is greater than anticipated which again can lead to the scaffold being in place longer than required.

	<p>On completion of works we will ask our contractors to strike scaffolds and we will stop paying for them at this stage. It is also worth noting that we only pay rental after a period of six weeks.</p> <p>I am aware that contractors can be slow to remove scaffolds and we do try to monitor this and repeat requests where we see scaffolds are still in place.</p> <p>I am also aware that as we are trying to complete as many roof repairs as possible and our contractors will prioritise the erection of scaffolds over striking them.</p> <p>I do however feel that this is an area we can improve, and I propose that we focus on this going forward.</p>
<b>Action:</b>	Improve contractors time to strike scaffolding
<b>Start date:</b>	Ongoing
<b>End date:</b>	Ongoing